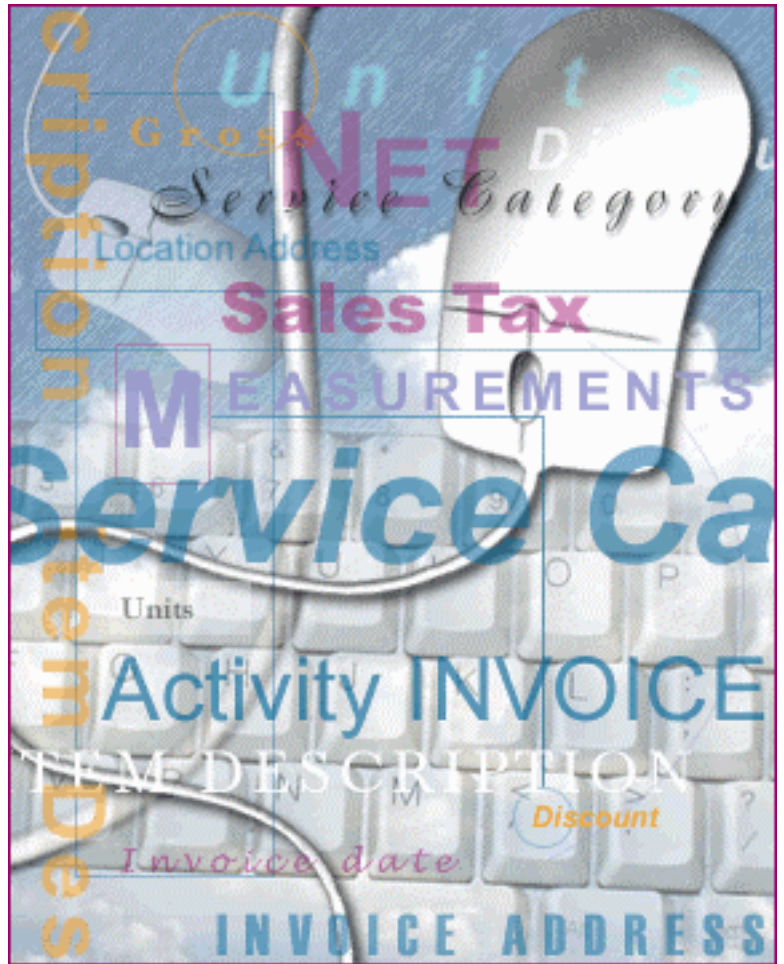




FAQs About Your AT&T GNS Invoice



AT&T Global Network Services

AN AT&T SOLUTIONS COMPANY

Question: How can I get an explanation of my AT&T invoice.

Answer: You can get an explanation of “About Your Invoice” by going to the web site www.att.com/globalnetwork/support

Question: How can I get more detail information on my monthly billing activity?

Answer: Your service administrator can access CINFORM to produce a detailed summary info for current month & prior two months activity.

Question: How can I find out all the activity in my account?

Answer: Your service administrator can produce this information through CINFORM by requesting a TSOP report.

Question: How can I find out what AT&T’s tax id number is?

Answer: The AT&T tax id is located on your monthly invoice. The information is as follows:

The Federal EIN# for AT&T Global Network Services, LLC is:
22-3646053.

Question: Cancel my account?

Answer: To cancel your account requires a 30-day written notification to AT&T Account Support. Please call (800) 588-5808 and fax your request to (813) 878-4020.